SAF-T-LINER C2

Thomas Built Buses Dealer Support Electronic Service Publications

Service parts information is available on the Dealer Support Portal for all TBB product lines. While the SAF-T-Liner C2 information that is provided is similar to the documentation that currently exists for the non-C2 TBB products, the service bill of material structure and format is different and will require different methods of navigation in order to obtain the needed information.

The following pages will outline some of the major areas that will be routinely accessed for replacement parts information, trouble shooting, etc. Step by step instructions are provided to guide you through these different areas and help familiarize yourself with the different look.



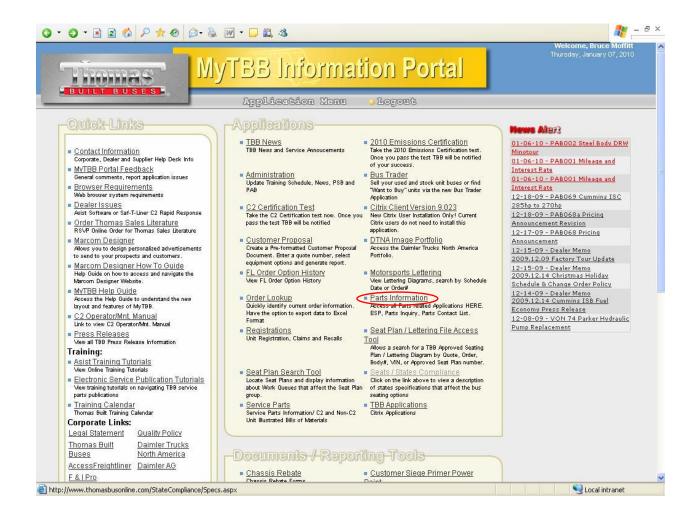
MyTBB Information Portal

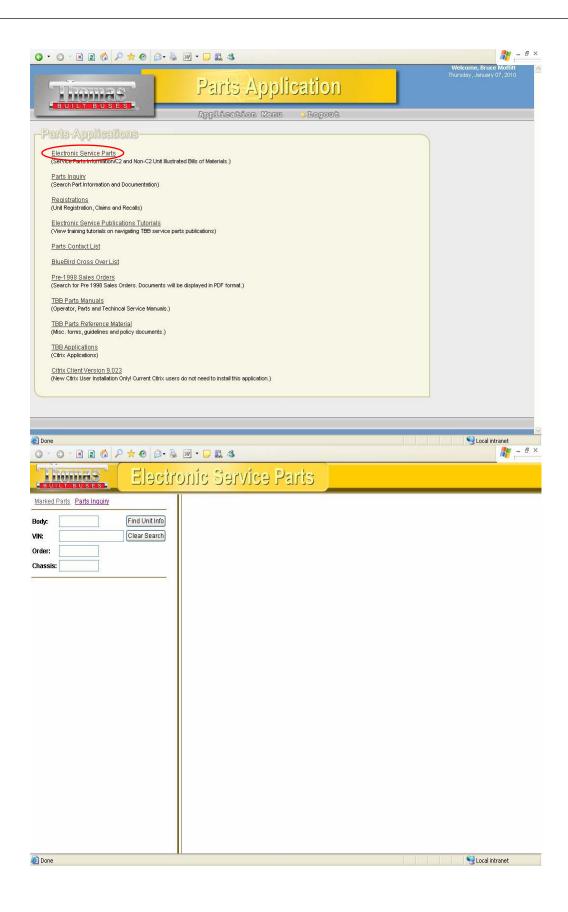
The following outlines the steps in accessing the ESP home page: Once you sign on to the Thomasbusonline portal, you will be taken directly to the MyTBB Information Portal home page.

- 1. Click on the <u>"Parts Information"</u> tab. The following "Parts Application" page will appear.
- 2. Click on the "<u>Electronic Service Parts</u>" tab. This will take you to the ESP home page.

In this tutorial, the following features and links will be addressed:

- Bill of Material View- Allows the user to search the entire bill by group for:
 - Service Part numbers and associated illustrations
 - Installatioin Drawings
 - Electrical Diagrams and Schematics
- BOM Report
 - Search Feature- Major Group
 - Search Feature- Quick Find Feature
 - Saving a Service Bill to another File



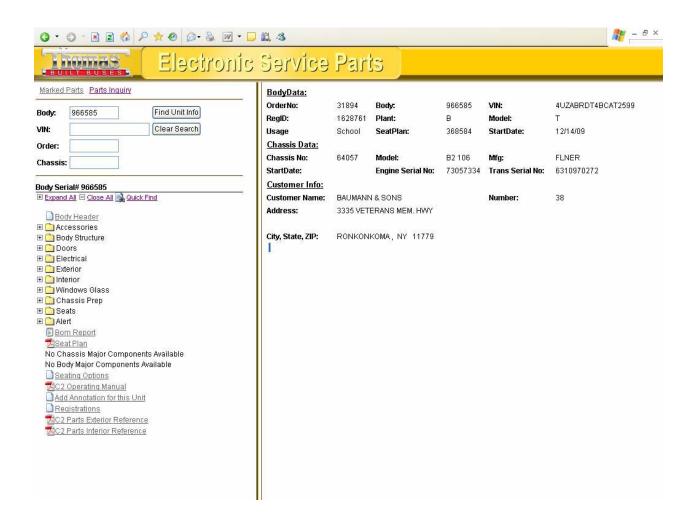


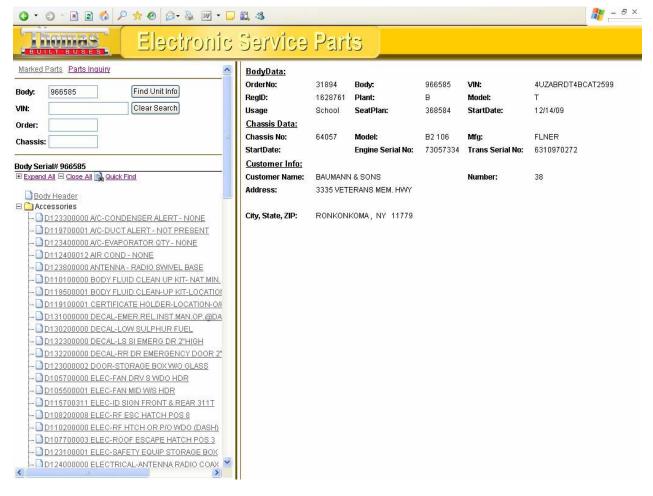
Bill of Material Viewer

The current ESP system allows the user to do a search by body, VIN, order or chassis number. The BOM viewer allows you to view all of the feature codes within a given group or you can expand all of the groups which allows the user to search the entire bill by item or by sales/data code. A "quick find" feature is also provided.

The C2 product structure is designed using the following nine major groups:

- D1-Accessory
- D2-Body Structure
- D3-Doors
- D4-Electrical
- D5-Exterior
- D6-Interior,
- D7-Window/Glass
- D8-Chassis Prep
- D9-Seats





The individual sales/data codes contain a list of service components with associated sub component breakdowns, illustrations and diagrams. To view the contents of a given feature code, click on the "+" (open) box to the left of the major group heading then click on the specific sales/data code. Note: The feature codes of the majorr groups are arranged alphabetically starting with "B" options, "D" codes and then "M" codes.

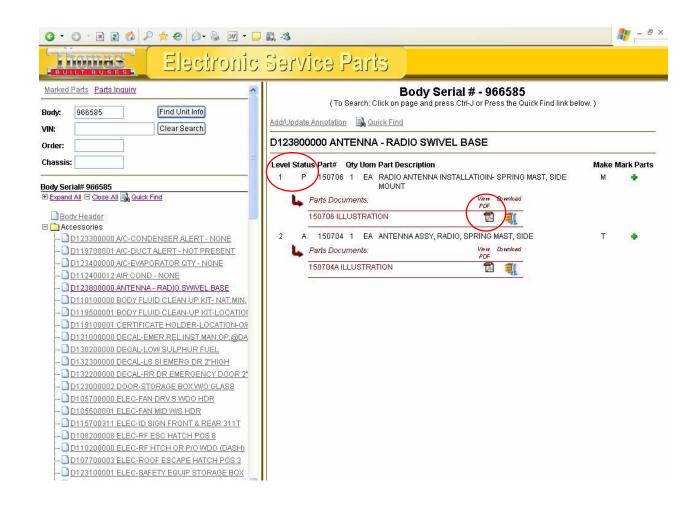
The structure for a given sales/data code uses "levels" of components. In most cases, the sales/data code will begin with a level "1" number followed by subsequent "serviceable" component numbers that fall under levels 2 through 4. A sales/data code may contain several level '1" numbers.

Level "1" part numbers, in most cases, are "non-saleable" parts. They are generally used to illustrate a component, a module, or an assembly and will contain the words "Level 1", "illustration" or "installation" in the description. Generally, level 1 numbers are coded "P" which will be indicated under the "Status or TYP" column located directly to the left of a given part number.

If associated illustrations/diagrams exist for a given component number, they will be identified by a <u>PDF icon</u> located in the shaded area below that given number. Point and click on the icon to open and view drawing.

<u>Note:</u> Several different revision levels of a particular drawing may exist for a given component or assembly. (ie) 105272a, 105272b or 105272c. Always check the "Effective Date" of the drawing (located in the lower right corner of the drawing) against the start date of the specific unit when referring to specific components, schematics, etc. Associated drawings are included in the BOM for

<u>illustrative</u> purposes. If discrepancies exist between sub component part numbers listed on an associated drawing and those listed in the sales code service bill, always use the sales code service bill in identifying the correct number.

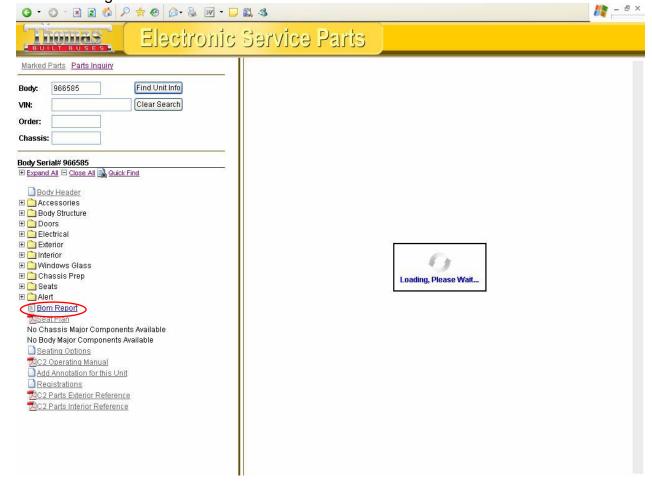


Bill of Material Report

The bill of material report allows you to open the contents of all sales/data codes. The BOM report can be accessed by clicking on the BOM Report tab. Note: The load time will be between 2-3 minutes.

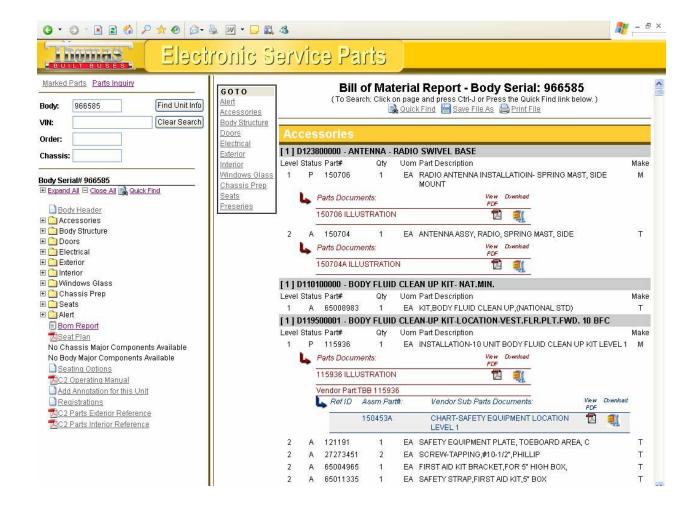
Once the bill is loaded, the following features will be made available:

- Search (Major group & Quick Find)
- o BOM Print
- Saving BOM to a File



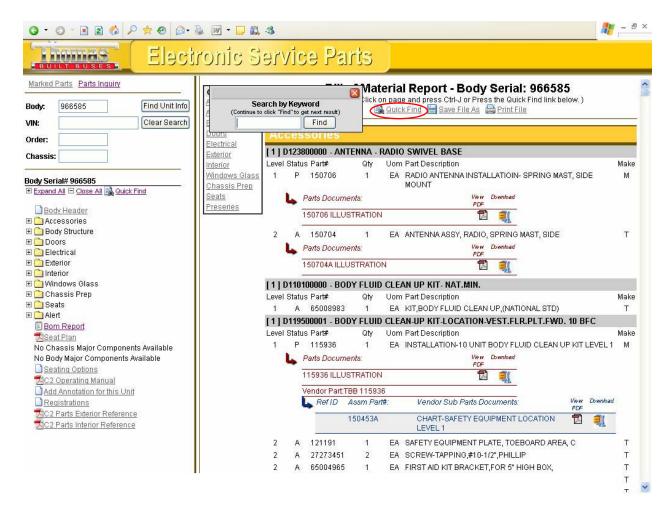
Search Feature- Major Group

When the bill of material report is open, a Go To pop-up window will appear that allows you to choose a specific major group to begin a search.



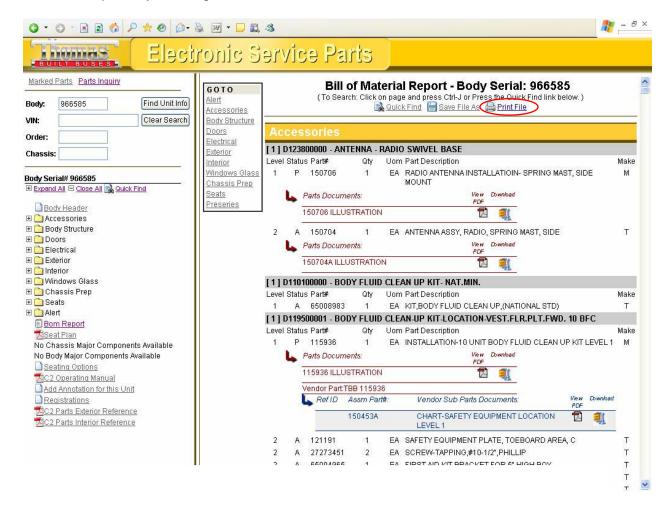
Search Feature-Quick Find

Another feature that is available once the BOM report is open is the quick find feature. This can be used to search the entire bill for a particular part, etc. To begin search, click on the "Quick Find" link. When the "Search by Keyword" popup window appears, key in either a key word or part number and click on the find tab. The first occurrence will appear. To continue search, click on the find tab. Once the entire bill is covered, you will be taken back to the beginning of the bill.



BOM Print Capability

The BOM report allows the user to print the entire bill including sub-component listings. The format will follow the major design grouping by sales/data codes. Initiate the print by clicking on the "Print File" link.



Save Feature

The save feature allows the user to save a copy of the entire bill to another file.

To initiate the click the <u>Save File As</u> tab at the top of the report. A pop-up window will appear where you will do the following:

- Choose the location where you want to save the file.
- Name the file
- Choose a file type. (text or HTML file) Note: When saving file to CD, choose HTML.

