





# Hard Start and No Start Diagnostics

VT 275

Technician _____	Kilometers _____	Transmission _____	Ambient temperature _____	Engine SN _____	ECM calibration _____
Date _____	Miles _____	Manual ____ Auto ____	Coolant temperature _____	Engine HP _____	IDM calibration _____
Unit No. _____	Hours _____				Injector No. _____
	VIN _____	Truck build _____	Complaint _____	Engine Family Rating Code _____	Turbocharger No. _____

## ! WARNING

To avoid serious personal injury, possible death or damage to the engine or vehicle, read all safety instructions in the "Safety information" section of *Engine Diagnostics Manual* EGES-305 before doing procedures on this form.

### Notes

See "Hard Start and No Start Diagnostics"- Section 5 in EGES-305. Use figures and additional information to do each test or procedure on this form. Record results on this form.

For starting concerns with ECT temperatures below 16 °C (60 °F), do Tests 14 and 15. Service as necessary. If a problem was found and corrected, it is not necessary to complete the rest of this form - unless a starting concern remains.

Do all tests in sequence unless otherwise stated. Doing a test out of sequence could cause incorrect results.

If a problem was found and corrected, **it is not necessary to complete the rest of the form** unless a starting concern remains.

See Appendix A in EGES-305 for engine specifications.

See Appendix B in EGES-305 or Form CGE 310-1 for Diagnostic Trouble Codes (DTCs).

## 1. Initial Ignition Key On (Do not start)

- ☐ Check for WAIT TO START lamp
- ☐ Check amber WATER IN FUEL lamp
- ☐ Listen for injector precycle. (Duration is temp. dependent.)
- ☐ Listen for hum or buzz from electronic fuel pump.

Comments
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## 2. Engine Cranking

- ☐ Does engine crank?
- ☐ Check cranking rpm. (Instrument panel)
- ☐ Check smoke color.

Check	Spec	Actual
rpm		
Smoke color		

## 3. Diagnostic Trouble Codes

- ☐ Install Electronic Service Tool (EST).
- ☐ Use EST to read DTCs.
- ☐ Use EST to check KOEO values for temperature and pressure sensors.

Active DTCs	
Inactive DTCs	
Abnormal sensor values Suspect sensor/value	<input type="checkbox"/> Yes <input type="checkbox"/> No

- Correct problem causing active DTCs before continuing.
- If an EST is not available, see "Standard Test using Cruise Switches" in Section 3.

## 4. KOEO Standard Test

- ☐ Use EST to run KOEO Standard Test

Active DTCs
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- Correct problem causing active DTCs before continuing.
- If an EST is not available, see "Standard Test using Cruise Switches" in Section 3.

## 5. KOEO Injector Test

- ☐ Use EST to run KOEO Injector Test.

Active DTCs
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- Correct problem causing active DTCs before continuing.

## 6. EST Data List

- ☐ Enter data in the Cranking Spec column.
- ☐ Monitor KOEO values and enter in KOEO column.
- ☐ Crank engine and monitor DATA for 20 seconds.
- ☐ Enter data in the Actual Spec column.

PID	KOEO	Cranking spec	Actual spec
VBAT			
RPM			
ICP			
EOP			
EGRP			

- If voltage is below spec, see "ECM Power" in Section 7.
- If no rpm is noted, check DTCs.
- If ICP is below spec, do "Low ICP System Pressure - Test 13.
- If EOP is below spec, see "Engine Symptoms Diagnostics" in Section 4 and "EOP switch" in Section 7.

## 7. Engine Systems

- ☐ Leaks
- ☐ Loose connections

Fuel	Oil	Coolant	Electrical	Air
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## 8. Engine Oil

- ☐ Leaks
- ☐ Contaminated oil (fuel or coolant)
- ☐ Oil grade, viscosity, and level
- ☐ Kilometers or Miles and hours on oil

Comments
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## 9. Intake and Exhaust Restriction

- ☐ Air inlet and duct
- ☐ Hoses and piping
- ☐ Filter minder
- ☐ Intake and exhaust restriction

Comments
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## 10. Fuel Supply System

- ☐ Measure pressure at the secondary fuel filter housing test port.
- ☐ If concerns were not found in test 10.1, do not continue testing fuel system.

10.1 Pressure, quality, and aerated fuel	Fuel in tank	Yes <input type="checkbox"/> No <input type="checkbox"/>
	Hear FP running	Yes <input type="checkbox"/> No <input type="checkbox"/>
First sample	Aerated fuel	Yes <input type="checkbox"/> No <input type="checkbox"/>
	Contaminated fuel	Yes <input type="checkbox"/> No <input type="checkbox"/>
Second sample (if needed)	Aerated fuel	Yes <input type="checkbox"/> No <input type="checkbox"/>
	Contaminated fuel	Yes <input type="checkbox"/> No <input type="checkbox"/>
	Fuel pressure KOEO	Spec Actual
10.2 Fuel pump discharge pressure	Discharge pressure	Spec Actual
10.3 Fuel pump inlet restriction	Restriction	Spec Actual

- If a hum can not be heard from the HFCM, verify fuel pump is being powered. Repair as necessary.
- If fuel has air bubbles, check for leaks in supply lines - tank to HFCM.
- If fuel is contaminated, correct condition.
- If fuel pressure is low or slow to build, replace both filters and retest.
- If fuel pressure is below specification, do test 10.2.
- If pump discharge pressure is in specification, inspect fuel regulator valve.
- If discharge pressure is low or slow to build, do test 10.3.

## 11. Main Power Relay Voltage to ECM

- ☐ Connect breakout harness between ECM main power relay and distribution box
- ☐ Crank engine and use a DMM to measure voltage to ECM. (Min 130 rpm for 20 seconds)
- ☐ Check voltage between connector Pin 5 and ground

Instrument	Spec	Actual
DMM		

## 12. Main Power Relay Voltage to IDM

- ☐ Connect 12 - Pin Breakout harness between engine and chassis harness
- ☐ Crank engine and use a DMM to measure voltage to IDM. (Min 130 rpm for 20 seconds)
- ☐ Check voltage between connector Pin 12 and Pin 1.

Instrument	Spec	Actual
DMM		

## 13. Low ICP System Pressure

- ☐ Do only the following tests, if ICP was not to spec during Test 6.
- ☐ Start and continue Test 13.1 System Function, if lube oil pressure is not a concern and terminals on the IPR valve and engine harness are not damaged or corroded.
- ☐ If test result is Yes for 13.1 System Function, **do not do Tests 13.2 through 13.5 for low ICP.**

Low ICP test	Question	Result	
13.1 System function	IPR connectors: Corroded, bent or pushed back pins Over 3.45 Mpa (500 psi) (0.82V)?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
13.2 IPR function	Audible air leak?	Unplugged <input type="checkbox"/> Yes <input type="checkbox"/> No B+ applied <input type="checkbox"/> Yes <input type="checkbox"/> No	
13.3 Under valve cover leaks	Audible air leak?	Cylinder Head Left <input type="checkbox"/> Yes <input type="checkbox"/> No Right <input type="checkbox"/> Yes <input type="checkbox"/> No Crankcase Left <input type="checkbox"/> Yes <input type="checkbox"/> No Right <input type="checkbox"/> Yes <input type="checkbox"/> No	
13.4 Cylinder Head isolation	Audible air leak?	Left <input type="checkbox"/> Yes <input type="checkbox"/> No Right <input type="checkbox"/> Yes <input type="checkbox"/> No	
13.5 High-pressure pump	Over 3.45 Mpa (500 psi) (0.82V)?	<input type="checkbox"/> Yes <input type="checkbox"/> No	

## 14. Glow Plug System

- ☐ Use EST to do Output State Test for glow plugs. After 40 seconds, measure amperage and check for DTCs.
- ☐ If test results in 14.1 are within specification, **do not continue testing the glow plug system.**

14.1 Glow Plug system	Cylinder Head	Spec	Actual
Amperage	Left Right	24-42 amps 24-42 amps	
14.2 Glow Plug Harness to Ground	Glow plugs LT		Glow plugs RT
	1 Yellow	3 Red	5 White
Spec 0.1 -6 ohmns			
14.3 Glow Plug to Ground			
Spec 0.1 -6 ohmns			
14.4 Engine Harness 3-pin to Relay			
Spec <5 ohmns			
14.5 Relay Operation	Terminal	Spec	Actual
	Battery feed	B+	
	Relay output	B+	

- If results of 14.1 are not within spec, do test 14.2 for all glow plugs out of spec.
- If results of 14.1 are 0 amps for both cylinder heads and DTC 251 was not set, do test 14.5.
- If DTC 251 was set, do GPC (Glow Plug Control) circuit" in Section 7.
- If results of 14.2 are within spec, do test 14.4.
- If results of 14.2 are not within spec, do test 14.3 for all glow plugs out of spec.
- If results of 14.3 are within spec, replace failed glow plug harness
- If results of 14.3 are not within spec, replace the glow plug that was out of spec.

## 15. Inlet Air Heater System

- ☐ Install Amp Clamp around feed wire and use EST to do Output State Test for Inlet Air heater. After 4 seconds, measure amperage for heater wire.
- ☐ If test results in 15.1 are within specification, **do not continue testing the Inlet Air Heater System.**

Test	Air Heater Wire	
	Spec	Circuit
15.1 Amperage draw	50 +/- 5 amps	
15.2 Voltage at Element	BAT V	
15.3 Resistance or Element	< 5 ohms	
15.4 Wiring harness continuity and resistance	< 5 ohms	
15.5 Relay operation		
Battery feed	B+	
Relay output	B+	