

FLA COE  
FLB COE  
> FLD Conventional  
Business Class

FLC 112 Conventional  
> Century Class Conventional  
> Argosy COE  
Cargo

> Columbia  
> Coronado  
Business Class M2  
> Cascadia

**Freightliner  
Service Bulletin**

## General Information

This bulletin identifies resources to use for refrigerator warranty policies, parts availability, and service. Refrigerator service is specific to the brand of refrigerator delivered with the vehicle. Refer to Section 6 in the DTNA *Warranty Manual* for the applicable refrigerator policies.

The following is a list of vendor resources for refrigerator service, parts, and warranty issues.

Parts Pro does not list parts for any of the refrigerators listed below.

- **Dometic-Tundra** refrigerators are serviced at a component level. A troubleshooting guide is available at <http://dometic.com/enus/Americas/USA/Truck/Manuals--Guides/>. Parts are available directly from Dometic.
- **Thetford Norcold** refrigerators are serviced at a component level. Parts manuals are available at [norcold.com](http://norcold.com). A troubleshooting manual is available to dealers and authorized service centers who register at [www.norcold.com/cda](http://www.norcold.com/cda).
- **Panasonic** refrigerators are serviced as a complete unit. Refer to the DTNA *Warranty Manual* for applicable Panasonic policies.

**IMPORTANT:** When troubleshooting refrigerator complaints, take into consideration that the low-voltage disconnect may be protecting the vehicle batteries by disconnecting power from the refrigerator. If the refrigerator is not operational, verify that battery voltage is present at the unit. It may be necessary to remove the refrigerator to access the power connector.

If battery voltage is not present at the refrigerator connector, troubleshoot the power and ground circuits in the vehicle. Use the resources listed above if you determine that a refrigerator requires service.

## Warranty

This is an informational bulletin only; warranty does not apply.

**NOTE:** Refer to Section 6 in the DTNA *Warranty Manual* for the applicable warranty policy specific to the refrigerator manufacturer.